



Lincoln Redcoats Lacrosse Association Refund and Cancellation Policy

Refunds will be issued by e-transfer or through the Sportzsoft platform back to the credit card used for the initial payment. Credit card refunds may take several business days to appear in your account, depending on your banking institution.

1. Full Refunds - A paid registration fee will be fully refunded if the Lincoln Redcoats Lacrosse Association is unable to provide the opportunity for the player to participate at the appropriate age level. No administrative fee will be withheld in this case.

2. Partial Refunds for Cuts - A paid registration fee will be partially refunded, less a \$60 administrative fee and \$60 tryout fee, if a player is cut from their corresponding age group.

3. Medical Refunds - Refund requests for medical reasons must be accompanied by a Doctor's note and will be reviewed on a case-by-case basis. No refunds will be issued for medical reasons after May 1, unless there are extenuating circumstances approved by the LRLA Executive Board.

4. Disciplinary Actions - No refund will be provided if a player is suspended or expelled due to a violation of LRLA, Zone 9, or any Governing Body (OLA, OMFL, OWFL) discipline policies or code of conduct rules.

Cancellation Deadlines

- Up to March 31: Full refund less a \$60 administration fee and \$60 tryout fee
- April 1 to May 1: 50% refund, which includes the \$60 administration fee and \$60 tryout fee.
- After May 1: No refund will be provided.

The administrative fee covers costs incurred by the Lincoln Redcoats upon registration, which are non-refundable to the association.