



## Lincoln Redcoats Lacrosse Association Refund and Cancellation Policy

Refunds will be issued by e-transfer or through the Sportzsoft platform back to the credit card used for the initial payment. Credit card refunds may take several business days to appear in your account, depending on your banking institution.

1. Full Refunds - A paid registration fee will be fully refunded if the Lincoln Redcoats Lacrosse Association is unable to provide the opportunity for the player to participate at the appropriate age level.
2. Partial Refunds for Cuts - A paid registration fee will be refunded less the \$60 tryout fee, if a player is cut from their corresponding age group.
3. Disciplinary Actions - No refund will be provided if a player is suspended or expelled due to a violation of LLA, Zone 9, or any Governing Body (OLA, OMFL, OWFL) discipline policies or code of conduct rules.

### Cancellation Deadlines

- Up to February 28<sup>th</sup>: Full refund less a \$60 administration fee and \$60 tryout fee
- March 1<sup>st</sup> to March 31<sup>st</sup>: 50% refund, which includes the \$60 administration fee and \$60 tryout fee.
- After April 1<sup>st</sup>: No refund will be provided.

The administrative fee covers costs incurred by the LLA upon registration, which are non-refundable to the association.